

Washington, DC 20571, Voice: (202) 565-3955 or TDD: (202) 565-3377.

**FOR FURTHER INFORMATION CONTACT:**

Joyce Herron, Room 1215, 811 Vermont Avenue, N.W., Washington, D.C. 20571, (202) 565-3503.

Kenneth Hansen,  
General Counsel.

[FR Doc. 97-7139 Filed 3-19-97; 8:45 am]

BILLING CODE 6690-01-M

## FEDERAL COMMUNICATIONS COMMISSION

### Notice of Public Information Collections being Reviewed by the Federal Communications Commission

March 14, 1997.

**SUMMARY:** The Federal Communications Commissions, as part of its continuing effort to reduce paperwork burden invites the general public and other Federal agencies to take this opportunity to comment on the following information collection, as required by the Paperwork Reduction Act of 1995, Public Law 104-13. An agency may not conduct or sponsor a collection of information unless it displays a currently valid control number. No person shall be subject to any penalty for failing to comply with a collection of information subject to the Paperwork Reduction Act (PRA) that does not display a valid control number. Comments are requested concerning (a) whether the proposed collection of information is necessary for the proper performance of the functions of the Commission, including whether the information shall have practical utility; (b) the accuracy of the Commission's burden estimate; (c) ways to enhance the quality, utility, and clarity of the information collected; and (d) ways to minimize the burden of the collection of information on the respondents, including the use of automated collection techniques or other forms of information technology.

**DATES:** Persons wishing to comment on this information collection should submit comments May 19, 1997.

**ADDRESSES:** Direct all comments to Dorothy Conway, Federal Communications Commissions, Room 234, 1919 M St., NW., Washington, DC 20554 or via internet to dconway@fcc.gov.

**FOR FURTHER INFORMATION CONTACT:** For additional information or copies of the information collections contact Dorothy Conway at 202-418-0217 or via internet at dconway@fcc.gov.

**SUPPLEMENTARY INFORMATION:**

**OMB Approval Number** 3060-0757.

**Title:** Auctions Customer Survey.

**Type of Review:** Extension of an existing collection.

**Respondents:** Businesses or other for-profit entities.

**Number of Respondents:** 45,000.

**Estimated Time for Response:** .25 hours.

**Total Annual Burden:** 11,250 hours (.25 x 45,000 responses).

**Total Cost to Respondents:** 0.

**Needs and Uses:** Section 309(j)(3) of the Communications Act requires the Commission to establish a competitive bidding methodology for each class of licenses or permits that the Commission grants through the use of a competitive bidding system. The Commission is further directed to test alternative methodologies under appropriate circumstances in order to promote, among other things, "the development and rapid deployment of new technologies, products, and services for the benefit of the public, including those residing in rural areas, without administrative or judicial delays." The Commission is directed likewise to promote "economic opportunity and competition and ensuring that new and innovative technologies are readily accessible to the American people by avoiding excess concentration of licenses and by disseminating licenses among a wide variety of applicants, including small businesses, rural telephone companies and businesses owned by members of minority groups and women," and by encouraging "efficient and intensive use of the electromagnetic spectrum." In addition, Section 309(j)(12) requires the Commission to evaluate the methodologies established by the Commission for conducting competitive bidding, comparing the advantages and disadvantages of such methodologies in terms of attaining these objectives.

The FCC Auctions Customer Survey is an important step in meeting these congressional requirements. By seeking input from auction participants, the Commission is gathering information to evaluate the effectiveness of competitive bidding methodologies used to date, and to improve the competitive bidding methodologies used in future auctions. Finally, the Auctions Customer Survey provides useful feedback in determining the extent to which the Commission is meeting its goal of providing participants in competitive bidding with the highest level of customer satisfaction through information dissemination and the responsiveness of the Commission staff to customer inquiries.

Federal Communications Commission.

William F. Caton,

Acting Secretary.

[FR Doc. 97-7010 Filed 3-19-97; 8:45 am]

BILLING CODE 6712-01-F

### Notice of Public Information Collections Submitted to OMB for Review and Approval

March 14, 1997.

**SUMMARY:** The Federal Communications Commission, as part of its continuing effort to reduce paperwork burden invites the general public and other Federal agencies to take this opportunity to comment on the following proposed and/or continuing information collections, as required by the Paperwork Reduction Act of 1995, Public Law 104-13. An agency may not conduct or sponsor a collection of information unless it displays a currently valid control number. No person shall be subject to any penalty for failing to comply with a collection of information subject to the Paperwork Reduction Act (PRA) that does not display a valid control number. Comments are requested concerning (a) whether the proposed collection of information is necessary for the proper performance of the functions of the Commission, including whether the information shall have practical utility; (b) the accuracy of the Commissions burden estimates; (c) ways to enhance the quality, utility, and clarity of the information collected and (d) ways to minimize the burden of the collection of information on the respondents, including the use of automated collection techniques or other forms of information technology.

**DATES:** Written comments should be submitted on or before April 21, 1997. If you anticipate that you will be submitting comments, but find it difficult to do so within the period of time allowed by this notice, you should advise the contact listed below as soon as possible.

**ADDRESSES:** Direct all comments to Dorothy Conway, Federal Communications Commission, Room 234, 1919 M St., NW., Washington, DC 20554 or via internet to dconway@fcc.gov and Timothy Fain, OMB Desk Officer, 10236 NEOB 725 17th Street, NW., Washington, DC 20503 or fain\_t@a1.eop.gov.

**FOR FURTHER INFORMATION CONTACT:** For additional information or copies of the information collections contact Dorothy Conway at 202-418-0217 or via internet at dconway@fcc.gov.

**SUPPLEMENTARY INFORMATION:**

*OMB Approval Number:* 3060-0599.

*Title:* Implementation of Sections 3(n) and 332 of the Communications Act.

*Form No.:* N/A.

*Type of Review:* Revision of a currently approved collection.

*Respondents:* Business or other for-profit; State or local governments; non-for-profit institutions.

*Number of Respondents:* 85.

*Estimated Time Per Response:* 1.66 hours.

*Total Annual Burden:* 141 hours.

*Needs and Uses:* The information requested under Part 20 is used by the Commission staff in carrying out its duties to determine the technical, legal and other qualifications of applicants to operate a station in the public mobile service. Applicants will submit information such as petitions, certifications, or statements to ensure that commercial mobile service is made available to the public at reasonable rates and on reasonable terms in the competitive marketplace. This collection is being revised to eliminate a one-time collection requirement filed by August 10, 1994.

Federal Communications Commission.

William F. Caton,

*Acting Secretary.*

[FR Doc. 97-7009 Filed 3-19-97; 8:45 am]

BILLING CODE 6712-01-F

### **Public Information Collections Approved by Office of Management and Budget**

March 12, 1997.

The Federal Communications Commission (FCC) has received Office of Management and Budget (OMB) approval for the following public information collections pursuant to the Paperwork Reduction Act of 1995, Public Law 104-13. An agency may not conduct or sponsor and a person is not required to respond to a collection of information unless it displays a currently valid control number. For further information contact Shoko B. Hair, Federal Communications Commission, (202) 418-1379.

Federal Communications Commission

*OMB Control No.:* 3060-0512.

*Expiration Date:* 08/31/97.

*Title:* The ARMIS Annual Summary Report (formerly titled, "The ARMIS Quarterly Report").

*Form No.:* FCC Report 43-01.

*Estimated Annual Burden:* 150 respondents; 220 hours per response (avg.); 33,000 total annual burden hours.

*Estimated Annual Reporting and Recordkeeping Cost Burden:* \$0.

*Description:* ARMIS was implemented to facilitate the timely and efficient analysis of revenue requirements and rate of return, to provide an improved basis for audits and other oversight functions, and to enhance the Commission's ability to quantify the effects of alternative policy. The information contained in the reports provides the necessary detail to enable this Commission to fulfill its regulatory responsibilities. The ARMIS Annual Summary Report contains financial and operating data and is used to monitor the local exchange carrier industry and to perform routine analyses of costs and revenues on behalf of the Commission. It is one of ten ARMIS reports. The ARMIS Annual Summary Report has been updated to include the new OMB expiration date. A copy of the report may be obtained by contacting Barbara Van Hagen at 202-418-0849.

*OMB Control No.:* 3060-0763.

*Expiration Date:* 08/31/97.

*Title:* The ARMIS Customer Satisfaction Report (formerly titled "The ARMIS Semi-Annual Service Quality Report").

*Form No.:* FCC Report 43-06.

*Estimated Annual Burden:* 8 respondents; 900 hours per response (avg.); 7,200 total annual burden hours.

*Estimated Annual Reporting and Recordkeeping Cost Burden:* \$0.

*Description:* The Customer Satisfaction Report, formerly the Semi-Annual Quality Report, is based on telephone surveys indicating a percentage of satisfied customers, and is collected by the carriers from residential and business customers. The ARMIS Customer Satisfaction Report has been updated to include the OMB control number and expiration date. A copy of the report may be obtained by contacting Barbara Van Hagen at 202-418-0849.

*OMB Control No.:* 3060-0496.

*Expiration Date:* 08/31/97.

*Title:* The ARMIS Operating Data Report.

*Form No.:* FCC Report 43-08.

*Estimated Annual Burden:* 50 respondents; 160 hours per response (avg.); 8,000 total annual burden hours.

*Estimated Annual Reporting and Recordkeeping Cost Burden:* \$0.

*Description:* The ARMIS Operating Data Report consists of statistical schedules previously contained in FCC Form M which are needed by the Commission to monitor network growth, usage, and reliability. The ARMIS Operating Data Report has been updated to include the new OMB expiration date. A copy of the report may be obtained by contacting Barbara Van Hagen at 202-418-0849.

*OMB Control No.:* 3060-0411.

*Expiration Date:* 02/28/2000.

*Title:* Formal Complaints Against Common Carriers—Section 1.720-1.735.

*Form No.:* N/A.

*Estimated Annual Burden:* 4965 respondents; 1.53 hours per response (avg); 7600 total annual burden hours.

*Estimated Annual Reporting and Recordkeeping Cost Burden:* \$114,000.

*Description:* Sections 206 to 209 of the Communications Act of 1934, as amended provide the statutory framework for our current rules for resolving formal complaints filed against common carriers. Section 208(a) authorizes complaints by any person "complaining of anything done or omitted to be done by any common carrier" subject to the provisions of the Act. Section 208(a) specifically states that "it shall be the duty of the Commission to investigate the matters complained of in such manner and by such means as it shall deem proper." In 1988, Congress added subsection 208(b) to require that any complaint filed with the Commission concerning the lawfulness of a common carriers charges, practices, classifications or regulations must be resolved by the Commission in a final, appealable order within 12 months from the date filed, or 15 months from the date filed if "the investigation raises questions of fact of \* \* \* extraordinary complexity."

Except in very rare circumstances, formal complaints are decided on the basis of a paper record. The Telecommunications Act of 1996 added and, in some cases, amended key complaint provisions that, because of their resolution deadlines, necessitate substantial modification of our current rules and policies for processing formal complaints filed against common carriers pursuant to Section 208 of the Act. The Commission adopted a Notice of Proposed Rulemaking seeking comment on proposed changes to the rules for processing formal complaints filed against common carriers in CC Docket No. 96-238. The changes subject to the Paperwork Reduction Act of 1995 have been approved by OMB. The information has been and is currently being used by the FCC to determine the sufficiency of the complaint and to resolve the merits of the dispute between the parties. If the collection of information is not conducted, the FCC will be unable to comply with its statutory responsibilities.

Public reporting burden for the collections of information is as noted above. Send comments regarding the burden estimate or any other aspect of the collections of information, including suggestions for reducing the burden to