

**DEPARTMENT OF TRANSPORTATION****Federal Aviation Administration****Notice of Opportunity for Public Comment on Surplus Property Release at Laurinburg-Maxton Airport, Laurinburg, NC**

**AGENCY:** Federal Aviation Administration (FAA), DOT.

**ACTION:** Notice.

**SUMMARY:** Under the provisions of Title 49, U.S.C. 47153(c), notice is being given that the FAA is considering a request from the Laurinburg-Maxton Airport Commission to waive the requirement that a 8.342-acre parcel of surplus property, located at the Laurinburg-Maxton Airport, be used for aeronautical purposes.

**DATES:** Comments must be received on or before February 3, 2003.

**ADDRESSES:** Comments on this notice may be mailed or delivered in triplicate to the FAA at the following address: Atlanta Airports District Office, Attn: Tracie D. Kleine, Program Manager, 1701 Columbia Ave., Suite 2-260, Atlanta, GA 30337-2747.

In addition, one copy of any comments submitted to the FAA must be mailed or delivered to Larry Barnett, Executive Director of the Laurinburg-Maxton Airport Commission at the following address: 16701 Airport Road, Maxton, NC 28364.

**FOR FURTHER INFORMATION CONTACT:** Tracie D. Kleine, Program Manager, Atlanta Airports District Office, 1701 Columbia Ave., Suite 2-260, Atlanta, GA 30337-2747, (404) 305-7148. The application may be reviewed in person at this same location.

**SUPPLEMENTARY INFORMATION:** The FAA is reviewing a request by the Laurinburg-Maxton Airport Commission to release 8.342 acres of surplus property at the Laurinburg-Maxton Airport. The property will be purchased by Crestview Residential Properties, LLC so that they might expand their existing property to facilitate a planned expansion of their business. The net proceeds from the sale of this property will be used for airport purposes. The proposed use of this property is compatible with airport operations.

Any person may inspect the request in person at the FAA office listed above under **FOR FURTHER INFORMATION CONTACT**. In addition, any person may, upon request, inspect the request, notice and other documents germane to the request in person at the Laurinburg-Maxton Airport Commission.

Issued in Atlanta, Georgia on December 26, 2002.

**Scott L. Seritt,**

*Manager, Atlanta Airports District Office, Southern Region.*

[FR Doc. 03-71 Filed 1-2-03; 8:45 am]

**BILLING CODE 4910-13-M**

**DEPARTMENT OF TRANSPORTATION****Federal Aviation Administration****Notice of Opportunity for Public Comment on Surplus Property Release at Piedmont Triad International Airport, Greensboro, NC**

**AGENCY:** Federal Aviation Administration (FAA), DOT.

**ACTION:** Notice.

**SUMMARY:** Under the provisions of Title 49, U.S.C. 47153(c), notice is being given that the FAA is considering a request from the Piedmont Triad Airport Authority to waive the requirement that a 18.58-acre parcel of surplus property, located at the Piedmont Triad International Airport, be used for aeronautical purposes.

**DATES:** Comments must be received on or before February 3, 2003.

**ADDRESSES:** Comments on this notice may be mailed or delivered in triplicate to the FAA at the following address: Atlanta Airport District Office, Attn: Tracie D. Kleine, Program Manager, 1701 Columbia Ave., Suite 2-260, Atlanta, GA 30337-2747.

In addition, one copy of any comments submitted to the FAA must be mailed or delivered to Mickie L. Elmore, Director of Development of the Piedmont Triad Airport Authority at the following address: Post Office Box 35445, Greensboro, NC 27425.

**FOR FURTHER INFORMATION CONTACT:** Tracie D. Kleine, Program Manager, Atlanta Airports District Office, 1701 Columbia Ave., Suite 2-260, Atlanta, GA 30337-2747, (404) 305-7148. The application may be reviewed in person at this same location.

**SUPPLEMENTARY INFORMATION:** The FAA is reviewing a request by the Piedmont Triad Airport Authority to release 18.58 acres of surplus property at the Piedmont Triad International Airport. The North Carolina Department of Transportation (NCDOT) will purchase the property. The land will be used in connection with the Greensboro Western Urban Loop, a multi-lane, limited access highway that will provide more efficient access to the airport. The net proceeds from the sale of this property will be used for airport purposes. The proposed use of this

property is compatible with airport operations.

Any person may inspect the request in person at the FAA office listed above under **FOR FURTHER INFORMATION CONTACT**. In addition, any person may, upon request, inspect the request, notice and other documents germane to the request in person at the Piedmont Triad Airport Authority.

Issued in Atlanta, Georgia on December 26, 2002.

**Scott L. Seritt,**

*Manager, Atlanta Airport District Office, Southern Region.*

[FR Doc. 03-70 Filed 1-2-03; 8:45 am]

**BILLING CODE 4910-13-M**

**DEPARTMENT OF TRANSPORTATION****Surface Transportation Board**

[STB Finance Docket No. 34244]

**Portland & Western Railroad, Inc.—Lease and Operations Exemption—The Burlington Northern and Santa Fe Railway Company**

Portland & Western Railroad, Inc. (P&WR), a Class III rail carrier, has filed a verified notice of exemption under 49 CFR 1150.41 to lease and operate approximately 76.75 miles of rail line currently owned and operated by The Burlington Northern and Santa Fe Railway Company (BNSF) from milepost 64.70 located between Quinaby and Salem, OR, to the End of Track at milepost 141.45 near Eugene, OR.<sup>1</sup> In comments filed December 23, 2002, the Oregon Department of Transportation generally supports the transaction.

P&WR certifies that is projected annual revenues will not exceed those that would qualify it as a Class III rail

<sup>1</sup> Originally, as part of the transaction, P&WR stated that it intended to grant what it called "incidental" overhead trackage rights to BNSF over the rail line between Bush (milepost 68.6) and Albany (milepost 96.5), and to Central Oregon & Pacific Railroad, Inc. (CORP), between Albany (milepost 96.5) and Eugene (milepost 141.5). Based upon a decision served on December 12, 2002 (December 12 decision), which questioned whether the trackage rights were incidental to the transaction, BNSF, on December 20, 2002, filed a separate trackage rights notice of exemption, accompanied by a motion to dismiss, in STB Finance Docket No. 34304, *The Burlington Northern and Santa Fe Railway Company—Trackage Rights Exemption—The Portland & Western Railroad, Inc.*, and P&WR, on December 23, 2002, withdrew its request to grant trackage rights to CORP. Also on December 23, 2002, John D. Fitzgerald, on behalf of the United Transportation Union-General Committee of Adjustment, filed a petition for stay of both exemptions, which was denied in *Portland & Western Railroad, Inc.—Lease and Operation Exemption—The Burlington Northern and Santa Fe Railway Company*, STB Finance Docket No. 34255, *et al.* (STB served Dec. 26, 2002.)

carrier. Because P&WR's projected annual revenues will exceed \$5 million, P&WR has certified to the Board on October 28, 2002, that the required notice of the transaction was posted at the workplace of the employees on the affected line on October 25, 2002. See 49 CFR 1150.42(e). The transaction is scheduled to be consummated on or after December 27, 2002 (60 days after the labor certification was filed).

If the verified notice contains false or misleading information, the exemption is void *ab initio*. Petitions to revoke the exemption under 49 U.S.C. 10502(d) may be filed at any time. The filing of a petition to revoke will not automatically stay the transaction.

An original and 10 copies of all pleadings, referring to STB Finance Docket No. 34255, must be filed with the Surface Transportation Board, 1925 K Street, NW., Washington, DC 20423-0001. In addition, a copy of each pleading must be served on Eric M. Hocky, Esquire, Gollatz, Griffin & Ewing, P.C., 213 West Miner St., PO Box 796, West Chester, PA 19381-0796.

Board decisions and notice are available on our Web site at "[www.stb.dot.gov](http://www.stb.dot.gov)."

Decided: December 27, 2002.

By the Board, Beryl Gordon, Acting Director, Office of Proceedings.

**Vernon A. Williams,**  
Secretary.

[FR Doc. 03-9 Filed 1-2-03; 8:45 am]

BILLING CODE 4915-00-P

## DEPARTMENT OF THE TREASURY

### Departmental Offices/Federal Consulting Group; Proposed Collection: Comment Request

**ACTION:** Notice and request for comments.

**SUMMARY:** The Department of the Treasury, as part of its continuing effort to reduce paperwork and respondent burden, invites the general public and other Federal agencies to take this opportunity to comment on proposed and/or continuing information collections, as required by the Paperwork Reduction Act of 1995, Public Law 104-13 (44 U.S.C. 3506 (c)(2)(A)). Currently, the Federal Consulting Group within the Department of the Treasury is soliciting comments concerning the American Customer Satisfaction Index (ACSI).

**DATES:** Written comments should be received on or before March 4, 2003 to be assured of consideration.

**ADDRESSES:** Direct all written comments to the Federal Consulting Group,

Attention: Bernard Lubran, 1700 G Street, NW., Washington DC 20552, (202) 906-5642,  
[Bernie.Lubran@ots.treas.gov](mailto:Bernie.Lubran@ots.treas.gov)

#### FOR FURTHER INFORMATION CONTACT:

Requests for additional information or copies of the form(s) and instructions should be directed to the Federal Consulting Group, Attention: Bernard Lubran, 1700 G Street, NW., Washington DC 20552, (202) 906-5642,  
[Bernie.Lubran@ots.treas.gov](mailto:Bernie.Lubran@ots.treas.gov)

#### SUPPLEMENTARY INFORMATION:

*Title:* American Customer Satisfaction Index Survey.

*OMB Number:* 3090-0271.

*Abstract:* The following summary of the proposed renewal of an information collection activity is designed to continue to support a means to consistently measure and compare customer satisfaction with federal government agency programs and/or services within the Executive Branch. The Federal Consulting Group of the Department of the Treasury serves as the executive agent for this project, and has partnered with the CFI Group to offer the ACSI to federal government agencies ("the partnership").

The General Services Administration selected the ACSI in 1999 through a competitive procurement process as the vehicle for obtaining the required information. From 1999 to 2001, the General Services Administration served as the executive agent for the ACSI, and in 2001, the General Services Administration transferred the OMB clearance to the Department of the Treasury.

The CFI Group, a leader in customer satisfaction and customer experience management, offers a comprehensive system that quantifies the effects of quality improvements on citizen satisfaction. The CFI Group has developed the software and licenses it to the National Quality Research Center at the University of Michigan which produces the American Customer Satisfaction Index (ACSI). This national economic indicator, published quarterly in the Wall Street Journal, was introduced in 1994 by Professor Claes Fornell under the auspices of the University of Michigan, the American Society for Quality (ASQ), and the CFI Group. IT monitors and benchmarks customer satisfaction across more than 200 companies and U.S. federal agencies.

The ACSI is the only cross-industry, cross-agency methodology for obtaining comparable measures of customer satisfaction with federal government programs and/or services. Along with other economic objectives—such as employment and growth—the quality of

output (goods and services) is a part of measuring living standards. The ACSI's ultimate purpose is to help improve the quality of goods and services available to American citizens.

The surveys that comprise the federal government's portion of the ACSI will be completely subject to the Privacy Act 1074, Public Law 93-579, December 31, 1974 (5 U.S.C. 522a). The agency information collection will be used solely for the purpose of the survey. The ACSI partnership will not be authorized to release any agency information upon completion of the survey without first obtaining permission from the Federal Consulting Group and the participating agency. In no case shall any new system of records containing privacy information be developed by the Federal Consulting Group, participating agencies, or the contractor collecting the data. In addition, participating federal agencies may only provide information used to randomly select respondents from among established systems of records provided for such routine uses.

This survey asks no questions of a sensitive nature, such as sexual behavior and attitudes, religious beliefs, and other matters that are commonly considered private.

*Current Actions:* Proposed renewal of collection of information.

*Type of Review:* Renewal.

*Affected Public:* Individuals or households/business or other for-profit/not-for-profit institutions/farms/Federal Government/State, Local, or Tribal Government.

#### Estimated Number of Respondents

Participation by federal agencies in the ACSI is expected to vary as new customer segment measures are added or deleted. However, based on historical records, projected estimates for fiscal years 2003 through 2005 are as follows:

*Fiscal Year 2003—35 Customer Satisfaction Surveys*

*Respondents:* 9,100; annual responses: 9,100; average minutes per response: 17.0; burden hours: 2,578.

*Fiscal Year 2004—50 Customer Satisfaction Surveys*

*Respondents:* 13,000; annual responses: 13,000; average minutes per response: 17.0; burden hours: 3,683.

*Fiscal Year 2005—100 Customer Satisfaction Surveys*

*Respondents:* 26,000; annual responses: 26,000; average minutes per response: 17.0; burden hours: 7,367.

*Request for Comments:* Comments submitted in response to this notice will