

information is necessary for the proper performance of the functions of the Commission, including whether the information shall have practical utility; (b) the accuracy of the Commission's burden estimate; (c) ways to enhance the quality, utility, and clarity of the information collected; and (d) ways to minimize the burden of the collection of information on the respondents, including the use of automated collection techniques or other forms of information technology.

**DATES:** Written Paperwork Reduction Act (PRA) comments should be submitted on or before August 16, 2004. If you anticipate that you will be submitting comments, but find it difficult to do so within the period of time allowed by this notice, you should advise the contact listed below as soon as possible.

**ADDRESSES:** Direct all Paperwork Reduction Act (PRA) comments to Les Smith, Federal Communications Commission, Room 1-A804, 445 12th Street, SW., Washington, DC 20554 or via the Internet to [Leslie.Smith@fcc.gov](mailto:Leslie.Smith@fcc.gov).

**FOR FURTHER INFORMATION CONTACT:** For additional information or copies of the information collection(s), contact Les Smith at (202) 418-0217 or via the Internet at [Leslie.Smith@fcc.gov](mailto:Leslie.Smith@fcc.gov).

**SUPPLEMENTARY INFORMATION:**

*OMB Control Number:* 3060-0609.

*Title:* Section 76.934(e), Petitions for Extension of Time.

*Form Number:* N/A.

*Type of Review:* Revision of a currently approved collection.

*Respondents:* Businesses or other for-profit entities; and State, local, or tribal governments.

*Number of Respondents:* 20.

*Estimated Time per Response:* 4 hours.

*Frequency of Response:*

Recordkeeping; On occasion reporting requirement; Third party disclosure.

*Total Annual Burden:* 80 hours.

*Total Annual Costs:* None.

*Privacy Impact Assessment:* No.

*Needs and Uses:* Small cable systems may obtain an extension of time to establish compliance regulations provided that they can demonstrate that timely compliance would result in economic hardship. Requests for an extension of time are addressed to local franchising authorities concerning rates for basic service tiers.

*OMB Control Number:* 3060-0633.

*Title:* Station Licenses—Sections 73.1230, 74.165, 74.432, 74.564, 74.664, 74.765, 74.832, 74.965, 74.1265.

*Form Number:* N/A.

*Type of Review:* Extension of currently approved collection.

*Respondents:* Businesses or other for-profit entities; Not-for-profit institutions.

*Number of Respondents:* 5,875.

*Estimated Time per Response:* 0.083 hours (5 minutes).

*Frequency of Response:*

Recordkeeping; On occasion reporting requirements; Third party disclosure.

*Total Annual Burden:* 488 hours.

*Total Annual Cost:* \$80,420.

*Privacy Impact Assessment:* No impact(s).

*Needs and Uses:* Licenses of broadcast stations are required to post, file or have available a copy of the instrument of authorization at the station and/or transmitter site. The FCC and the public use the information posted at the transmitter site to know to whom the transmitter is licensed, which ensures that the station is licensed and operating in the manner specified by the license.

*OMB Control Number:* 3060-0685.

*Title:* Annual Updating of Maximum Permitted Rates for Regulated Cable Services, FCC Form 1240.

*Form Number:* FCC 1240.

*Type of Review:* Revision of currently approved collection.

*Respondents:* Business or other for-profit entities; and State, local, or tribal government.

*Number of Respondents:* 3,000.

*Estimated Time per Response:* 10 hour (avg.).

*Frequency of Response:* Annual reporting requirement.

*Total Annual Burden:* 30,000 hours.

*Total Annual Cost:* \$562,500.

*Privacy Impact Assessment:* No impact(s).

*Needs and Uses:* The FCC Form 1240 is filed with the local franchising authorities ("LFAs") by cable operators seeking to adjust maximum permitted rates to reflect changes in external costs. The Commission authored the Form 1240 to enable local franchising authorities to adjudicate permitted rates for regulated cable rates, services, and equipment; for the additional and/or deletion of channels; and for allowance for pass through of external costs due to inflation.

Federal Communications Commission.

**Marlene H. Dortch,**

*Secretary.*

[FR Doc. 04-13488 Filed 6-15-04; 8:45 am]

**BILLING CODE 6712-10-M**

## FEDERAL COMMUNICATIONS COMMISSION

[CC Docket 98-67; DA 04-1599]

### Consumer & Governmental Affairs Bureau Reminds States and Telecommunications Relay Services (TRS) Providers That the Annual Summary of Consumer Complaints Concerning TRS is Due Thursday, July 1, 2004

**AGENCY:** Federal Communications Commission.

**ACTION:** Notice.

**SUMMARY:** In this document, the Commission notifies the public, state Telecommunications Relay Services (TRS) programs, and interstate TRS providers that the annual consumer complaint log summaries are due on Thursday, July 1, 2004. Complaint log summaries should include information pertaining to complaints received between June 1, 2003 and May 31, 2004. To assist the Commission in monitoring the service quality of TRS providers, the Commission requires state TRS programs and interstate TRS providers to maintain a log of consumer complaints that allege violations of the federal TRS mandatory minimum standards. Complaint log summaries shall include the number of complaints received that allege a violation of the federal TRS mandatory minimum standards, the date of the complaint, the nature of the complaint, the date of its resolution, and an explanation of the resolution.

**DATES:** State TRS programs and interstate TRS providers must file the annual consumer complaint log summary no later than July 1, 2004.

**ADDRESSES:** Federal Communications Commission, 445 12th Street, SW., Washington, DC 20554.

**FOR FURTHER INFORMATION CONTACT:** Erica Myers, (202) 418-2429 (voice), (202) 418-0464 (TTY), or e-mail [Erica.Myers@fcc.gov](mailto:Erica.Myers@fcc.gov).

**SUPPLEMENTARY INFORMATION:** This is a summary of the Commission's *Public Notice*, DA 04-1599 released June 2, 2004. This document notifies state TRS programs and TRS providers that the annual complaint log summary for complaints received between June 1, 2003, and May 31, 2004, is due on Thursday, July 1, 2004. States and TRS providers who choose to submit by paper must submit an original and four copies of each filing on or before Thursday, July 1, 2004. To expedite the processing of complaint log summaries, states and TRS providers are encouraged

to submit an additional copy to Attn: Erica Myers, Federal Communications Commission, Consumer & Governmental Affairs Bureau, 445 12th Street, SW., Room 6-A432, Washington, DC 20554 or by email at [Erica.Myers@fcc.gov](mailto:Erica.Myers@fcc.gov). States and interstate TRS providers should also submit electronic disk copies of their complaint log summaries on a standard 3.5 inch diskette formatted in an IBM compatible format using Word 97 or compatible software. The diskette should be submitted in "read-only" mode and must be clearly labeled with the state or interstate TRS provider name, the filing date and captioned "Complaint Log Summary."

Filings can be sent by hand or messenger delivery, by electronic media, by commercial overnight courier, or by first-class or overnight U.S. Postal Service mail (although we continue to experience delays in receiving U.S. Postal Service mail). The Commission's contractor, Natek, Inc., will receive hand-delivered or messenger-delivered paper filings or electronic media for the Commission's Secretary at 236 Massachusetts Avenue, NE., Suite 110, Washington, DC 20002. The filing hours at this location are 8 a.m. to 7 p.m. All hand deliveries must be held together with rubber bands or fasteners. Any envelopes must be disposed of before entering the building. Commercial and electronic media sent by overnight mail (other than U.S. Postal Service Express Mail and Priority Mail) must be sent to 9300 East Hampton Drive, Capitol Heights, MD 20743. U.S. Postal Service first-class mail, Express Mail, and Priority Mail should be addressed to 445 12th Street, SW., Washington, DC 20554. All filings must be addressed to the Commission's Secretary, Marlene H. Dortch, Office of the Secretary, Federal Communications Commission, 445 12th Street, SW., Room TW-B204, Washington, DC 20554.

The filings and comments will be available for public inspection and copying during regular business hours at the FCC Reference Information Center, Portals II, 445 12th Street, SW., Room CY-A257, Washington, DC 20554. They may also be purchased from the Commission's duplicating contractor, Best Copy and Printing, Inc., Portals II, 445 12th Street, SW., Room CY-B402, Washington, DC 20554, telephone (202) 863-2893, facsimile (202) 863-2898, or via e-mail <http://www.bcpweb.com>. Filings and comments may also be viewed on the Consumer & Governmental Affairs Bureau, Disability Rights Office homepage at <http://www.fcc.gov/cgb/dro>. To request materials in accessible formats for people with disabilities (Braille, large

print, electronic files, audio format), send an e-mail to [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or call the Consumer & Governmental Affairs Bureau at (202) 418-7365 (TTY). This *Public Notice* can also be downloaded in text and ASCII formats at <http://www.fcc.gov/cgb/dro>.

**Synopsis:** State TRS programs should report all complaints made to the state agency, as well as those made to the state's TRS provider. TRS providers that provide interstate TRS, interstate STS, interstate Spanish relay, interstate captioned telephone relay, VRS, and IP Relay are required to submit complaint log summaries. These logs are intended to provide an early warning system to the Commission of possible service quality problems. Additionally, this information allows the Commission to determine whether a state or interstate TRS provider has appropriately addressed consumer complaints and to spot national trends that may lend themselves to coordinated solutions. This information further enables states to learn how other states are resolving complaints. *Id.* at ¶ 122.

We note that according to the data presented in the state complaint log summary submissions for 2003, more than thirty million outgoing calls were placed by individuals through state relay facilities. Approximately thirty-five hundred complaints were reported that alleged a violation of one or more of the Commission's mandatory minimum standards for TRS. *See* 47 CFR 64.604. This number represents that less than one hundredth of a percent (.01%) of TRS calls, a statistically negligible number, resulted in an alleged violation of required service standards. This is good news for TRS users. At the same time, the complaint log summaries identified some areas where there is room for improvement. Over seventy-five percent of all complaints stemmed from the interaction between the calling party and the communications assistant. We therefore remind TRS providers and state administrators that their CAs must, among other things, be knowledgeable of TRS procedures, follow customer's instructions, and continue to keep callers informed about the progress of their call.

The complaint log summaries that have been submitted to the Commission by state TRS programs for 2002 and 2003 are currently available on the FCC Web site at [http://www.fcc.gov/cgb/dro/trs\\_by\\_state.html](http://www.fcc.gov/cgb/dro/trs_by_state.html). All 2004 complaint log summary submissions by state TRS programs and interstate TRS providers will also be available on this Web site.

Federal Communications Commission.

**K. Dane Snowden,**

*Chief, Consumer & Governmental Affairs Bureau.*

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## FEDERAL COMMUNICATIONS COMMISSION

[CC Docket No. 92-237; DA 04-1630]

### Next Meeting of the North American Numbering Council

**AGENCY:** Federal Communications Commission.

**ACTION:** Notice.

**SUMMARY:** On June 9, 2004, the Commission released a public notice announcing the July 13, 2004 meeting and agenda of the North American Numbering Council (NANC). The intended effect of this action is to make the public aware of the NANC's next meeting and its agenda.

**DATES:** Tuesday, July 13, 2004, 9:30 a.m.

**ADDRESSES:** Telecommunications Access Policy Division, Wireline Competition Bureau, Federal Communications Commission, The Portals II, 445 12th Street, SW., Suite 5-A420, Washington, DC 20554. Requests to make an oral statement or provide written comments to the NANC should be sent to Deborah Blue.

**FOR FURTHER INFORMATION CONTACT:** Deborah Blue, Special Assistant to the Designated Federal Officer (DFO) at (202) 418-1466 or [Deborah.Blue@fcc.gov](mailto:Deborah.Blue@fcc.gov). The fax number is: (202) 418-2345. The TTY number is: (202) 418-0484.

**SUPPLEMENTARY INFORMATION:** Released: June 9, 2004.

The North American Numbering Council (NANC) has scheduled a meeting to be held Tuesday, July 13, 2004, from 9:30 a.m. until 5 p.m. The meeting will be held at the Federal Communications Commission, Portals II, 445 12th Street, SW., Room TW-C305, Washington, DC. This meeting is open to members of the general public. The FCC will attempt to accommodate as many participants as possible. The public may submit written statements to the NANC, which must be received two business days before the meeting. In addition, oral statements at the meeting by parties or entities not represented on the NANC will be permitted to the extent time permits. Such statements will be limited to five minutes in length by any one party or entity, and requests to make an oral statement must be