

contact the NERI administrators with questions, comments, and suggestions via e-mail at [neri@noaa.gov](mailto:neri@noaa.gov).

### III. Request for Comments

Comments are invited on: (a) the usability of the site for entering, updating, and viewing information on estuary habitat restoration projects; (b) the types of information being tracked, including comments on specific fields and/or suggestions for additional/fewer fields; (c) ways to enhance the quality, utility, and clarity of the information presented; and (d) other suggestions that would make the site more user-friendly.

Comments submitted in response to this notice will be summarized and published as part of the public record. All comments will be reviewed by the NERI development team and addressed either via e-mail response or in a later phase of development. Comments must be received by March 26, 2004.

Dated: February 19, 2004.

**Rebecca Lent,**

*Deputy Assistant Administrator for Regulatory Programs, National Marine Fisheries Service.*

[FR Doc. 04-4150 Filed 2-24-04; 8:45 am]

**BILLING CODE 3510-22-S**

## DEPARTMENT OF DEFENSE

### Office of the Secretary

#### Proposed Collection; Comment Request

**AGENCY:** Defense Technical Information Center-DTIC, DoD.

**ACTION:** Notice.

The Department of Defense has submitted to OMB for clearance, the following proposal for collection of information under the provisions of the Paperwork Reduction Act (44 S.C. Chapter 35). In compliance with section 3506(c)(2)(A) of the Paperwork Reduction Act of 1995, the Defense Technical Information Center announces the proposed extension of a public information collection and seeks public comment on the provisions thereof. Comments are invited on: (a) Whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information shall have practical utility; (b) the accuracy of the agency's estimate of the burden of the proposed information collection; (c) ways to enhance the quality, utility, and clarity of the information to be collected; and (d) ways to minimize the burden of the information collection on respondents,

including through the use of automated collection techniques or other forms of information technology.

**DATES:** Consideration will be given to all comments received by April 26, 2004.

**ADDRESSES:** Written comments and recommendations on the proposed information collection should be sent to Defense Technical Information Center (DTIC), Marketing and Registration Division, 8725 John J. Kingman Road, Suite 0944, ATTN: Ms. Elaine Stober, Ft. Belvoir, VA 22060-6218.

**FOR FURTHER INFORMATION CONTACT:** To request more information on this proposed information collection or to obtain a copy of the proposal and associated collection instruments, please write to the above address, or call DTIC, Marketing and Registration Division, at (703) 767-8207.

*Title; Associated Form; and OMB Number:* Customer Satisfaction Survey—Generic Clearance; OMB Number 0704-0403.

*Needs and Uses:* The information collection requirement is necessary to assess the level of service the Defense Technical Information Center (DTIC) provides to its current customers. The surveys will provide information on the level of overall customer satisfaction, and on customer satisfaction with several attributes of service that impact the level of overall satisfaction. These customer satisfaction surveys are required to implement Executive Order 12862, "Setting Customer Service Standards." Respondents are DTIC registered users who are components of the Department of Defense, military services, other Federal Government Agencies, U.S. Government contractors, university involved in Federally funded research, and participants. The information obtained by these surveys will be used to assist agency senior management in determining agency business policies and processes that should be selected for examination, modification, and reengineering from the customer's perspective. These surveys will also provide statistical and demographic basis for the design of follow-on surveys. Future surveys will be used to assist monitoring of changes in the level of customer satisfaction over time.

*Affected Public:* Business or other for profit; Not-for-profit institutions.

*Annual Burden Hours:* 132.

*Number of Respondents:* 790.

*Responses Per Respondent:* 1.

*Average Burden Per Response:* 10 minutes.

*Frequency:* On occasion.

**SUPPLEMENTARY INFORMATION:**

### Summary of Information Collection

The purpose of these surveys is to assess the level of service the Defense Technical Information Center (DTIC) provides to its current customers. The proposed collection of information will be conducted annually. Less frequent collection or no collection of information would result in the inability to effectively measure customer satisfaction and improve products and services based on feedback. The surveys will provide information on the level of overall customer satisfaction, and on customer satisfaction with several attributes of service which impact the level of overall satisfaction. The objectives of the survey are to help DTIC (1) gauge the level of satisfaction among both its general and Top 200 users, and (2) identify possible areas for improving our products and services. The surveys are designed to assist in evaluating the following knowledge objectives:

- To improve customer retention;
- To determine the perceived quality of products, service and customer care;
- To indicate trends in products, services and customer care;
- To benchmark our customer satisfaction results with other Federal government agencies.

Dated: February 18, 2004.

**L.M. Bynum,**

*Alternate OSD Federal Register Liaison Officer, Department of Defense.*

[FR Doc. 04-4039 Filed 2-24-04; 8:45 am]

**BILLING CODE 5001-06-M**

## DEPARTMENT OF DEFENSE

### Office of the Secretary

#### Proposed Collection; Comment Request

**AGENCY:** Defense Finance and Accounting Service.

**ACTION:** Notice.

**SUMMARY:** In compliance with section 3506(c)(2)(A) of the Paperwork Reduction Act of 1995, the Defense Finance and Accounting Service announced the proposed public information collection and seeks public comment on the provisions thereof. Comments are invited on: (a) Whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information shall have practical utility; (b) the accuracy of the agency's estimate of the burden of the proposed information collection; (c) ways to enhance the quality, utility and clarity of the information to be collected; and (d) ways to minimize the

burden of the information collection on respondents, including through the use of automated collection techniques or other forms of information technology.

**DATES:** Consideration will be given to all comments received by April 26, 2004.

**ADDRESSES:** Written comments and recommendations on the proposed information collection should be sent to the Defense Finance and Accounting Service—Kansas City, Financial Services Division (DFAS—AAD/KC), ATTN: Ms. LaTenna Weiss, 1500 East 95th Street, Kansas City, MO 64197–0030.

**FOR FURTHER INFORMATION CONTACT:** To request more information on this proposed information collection or to obtain a copy of the proposal and associated collection instruments, please write to the above address, or call, Ms. LaTenna Weiss, 816–926–2745.

*Title, Associated Form, and OMB Number:* Statement of Claimant Requesting Recertified Check, DD Form 2660; OMB Number 0730–0002.

*Needs and Uses:* In accordance with TFM Volume 1, Part 4, Section 7060.20 and DoD 7000.14–R, Volume 5, there is a requirement that a payee identify himself/herself and certify as to what happened to the original check issued by the government (non-receipt, loss, destruction, theft, etc.). This collection will be used to identify rightful reissuance of government checks to individuals or businesses outside the Department of Defense.

*Affected Public:* Individuals or businesses or other for-profit.

*Annual Burden Hours:* 9,042 hours.

*Number of Respondents:* 108,500.

*Responses Per Respondent:* 1.

*Average Burden Per Response:* 5 minutes.

*Frequency:* On occasion.

#### **SUPPLEMENTARY INFORMATION:**

##### **Summary of Information Collection**

The Statement of Claimant Requesting Recertified Check is used to ascertain pertinent information needed by the Department of Defense in order to reissue checks to payees, if the checks have not been negotiated to financial institutions within one (1) year of the date of issuance, when an original check has been lost, not received, damaged, stolen, etc. The form will be completed by the payee who was issued the original check. The information provided on this form will be used in determining whether a check may be reissued to the named payee.

Dated: February 18, 2004.

**L.M. Bynum,**

*Alternate OSD Federal Register, Liaison Officer, Department of Defense.*

[FR Doc. 04–4040 Filed 2–24–04; 8:45 am]

**BILLING CODE 5001–06–M**

## **DEPARTMENT OF DEFENSE**

### **Office of the Secretary**

#### **Proposed Collection; Comment Request**

**AGENCY:** Defense Finance and Accounting Service.

**ACTION:** Notice.

**SUMMARY:** In compliance with section 3506(c)(2)(A) of the Paperwork Reduction Act of 1995, the Defense Finance and Accounting Service announces the proposed public information collection and seeks public comment on the provisions thereof. Comments are invited on: (a) Whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information shall have practical utility; (b) the accuracy of the agency's estimate of the burden of the proposed information collection; (c) ways to enhance the quality, utility and clarity of the information to be collected; and (d) ways to minimize the burden of the information collection on respondents, including through the use of automated collection techniques or other forms of information technology.

**DATES:** Consideration will be given to all comments received by April 26, 2004.

**ADDRESSES:** Written comments and recommendations on the proposed information collection should be sent to the Defense Finance and Accounting Service, ATTN: Lynne Anderson, 1931 Jefferson Davis Highway, CM#3–Second Floor (Room 228), Arlington, VA 22240–5291.

**FOR FURTHER INFORMATION CONTACT:** To request more information on this proposed information collection or to obtain a copy of the proposal and associated collection instruments, please write to the above address, or call Lynne Anderson at (703) 607–3700 or Connie Martin at (317) 510–2298.

*Title, Associated Form, and OMB Number:* Customer Satisfaction Surveys—Generic Clearance; OMB Number 0730–0003.

*Needs and Uses:* The information collection requirement is necessary to determine the kind and quality of services DFAS customers want and expect, as well as their satisfaction with DFAS's existing services.

*Affected Public:* Individuals or Households, Business or other for profit, Not-for-profit institutions, Federal government, and State, Local or Tribal Governments.

*Annual Burden Hours:* Estimated 2,000.

*Number of Respondents:* Estimated 15,000.

*Responses Per Respondent:* 1.

*Average Burden Per Response:* 8 minutes.

*Frequency:* Annually.

#### **SUPPLEMENTARY INFORMATION:**

##### **Summary of Information Collection**

DFAS will conduct a variety of activities to include, but not necessarily limited to customer satisfaction surveys, transaction based telephone interviews, Interactive Voice Response Systems (IVRS) telephonic surveys, etc. If the customer feedback activities were not conducted, DFAS would not only be in violation of E.O. 12862, but would also not have the knowledge necessary to provide the best service possible and provide unfiltered feedback from the customer for our process improvement activities. The information collected provides information about customer perceptions and can help identify agency operations that need quality improvement, provide early detection of process or systems problems, and focus attention on areas where customer service and functional training or changes in existing operations will improve service delivery.

Dated: February 18, 2004.

**L.M. Bynum,**

*Alternate OSD Federal Register, Liaison Officer, Department of Defense.*

[FR Doc. 04–4041 Filed 2–24–04; 8:45 am]

**BILLING CODE 5001–06–M**

## **DEPARTMENT OF DEFENSE**

### **Office of the Secretary**

#### **Proposed Collection; Comment Request**

**AGENCY:** Defense Finance and Accounting Service, DoD.

**ACTION:** Notice.

**SUMMARY:** In compliance with Section 3506(c)(2)(A) of the Paperwork Reduction Act of 1995, the Defense Finance and Accounting Service announces the proposed public information collection and seeks public comment on the provisions thereof. Comments are invited on: (a) Whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including